



## INFORMATION SHEET

### What is Fetch 'n' Fun Wellness and Daycare?

Fetch 'n' Fun Wellness and Daycare centre is the Gold Coast's premier dog activity, daycare, behavior training and wellness centre. Our large indoor facility has been designed to provide a safe, stimulating sanctuary for dogs of all shapes and sizes.

We have raised the standard of doggy daycare by bringing an unprecedented combination of services and professionalism to the area, making it a one stop shop for Gold Coast dog owners.

Our job is to "unleash happiness" in your doggy every day! We will keep them happy, keep them healthy and keep them safe, as well as supporting you to be the best pet parent you can be. All dogs need mental stimulation and the physical benefits of exercise as well as the emotional balance, often achieved through the reassurance of human attention and interactions.

At our purpose built state-of-the-art Arundel facility, we emphasize a positive 'holistic' approach to daycare and wellness services. We have built a fully supervised enriching environment creating a fun and educational place for dogs to learn, grow and reach their full potential by meeting their emotional, psychological, physical and social needs through positive training, intentional interactions and social opportunities.

#### Our services include:

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|  Doggy Daycare  |  Exclusive Grooming Salon   |  Dog Nutrition      |
|  Excursion Days |  Puppy School               |  Massage Therapy    |
|  Drop off Lane  |  One on One Training        |  Canine Acupuncture |
|  Dental Clinics |  Guest Clinics/ Info nights |  Red Light Therapy  |

### Where are we located and what are our opening hours?

Our amazing Wellness and Daycare facility is located at: **25 Demand Avenue, Arundel**

**Opening Hours are:** 7am - 6pm Monday – Friday

*Note: Early drop off's and late pick up's can be arranged for a small fee.*

## Purpose of Doggy Daycare:

-  **Socialisation**: Dogs are naturally social. They are pack animals and often do better when in a group setting. However sometimes dogs will lose the ability to interact positively with other dogs if they are not given the opportunity to do so.
-  **Exercise, Exercise, Exercise**: Dogs NEED lots of exercise, usually much more than we can provide given our busy and sometimes restricted daily lifestyles. At daycare they are given the opportunity to run, jump and play, like a dog should!!
-  **Eliminate destructive behaviors**: When given the opportunity to release pent up energy and stress by running, jumping, playing and interacting with other people and dogs, they are less likely to have the time, energy or inclination to exhibit destructive behaviors.
-  **Build confidence & reduce separation anxiety**: Separation anxiety is often a lack of confidence. Interacting with other dogs and people in a loving environment full of positive reinforcement can help dogs understand their 'purpose'.
-  **Pet Parent Peace of Mind**: You can enjoy your day and fulfill your obligations knowing that your dog is in a positive, loving environment having fun rather than sitting home alone. You may even want to trade place with them!

## What makes a good candidate for the Fetch 'n' Fun daycare setting?

-  Dogs must be 11 weeks of age or older and have the required vaccinations. They must have had a minimum of their first 2 shots, but we suggest you wait till their 3<sup>rd</sup> shot, which is a booster to ensure your fur baby is fully covered. It is just like a school and pups will build immunity, but also share germs.
-  Male dogs over 6 months of age must be desexed as the environment is too over stimulating for them if they are still intact and they find it hard to regulate their high energy and arousal.
-  The dog must be non-aggressive towards humans and other dogs and cannot be protective of toys or water bowls and must pass our first day assessment and ongoing 5 or so re-assessment visits.
-  The dog must not have harmed or shown any aggressive or threatening behavior towards any person or any other dogs.
-  The dog must be in good health:
  - No illness within the last 30 days
  - Free from internal and external parasites
  - No stitches or bandages
  - Current on immunizations - Distemper virus C3, Bordetella C5, Kennel Cough – Nobivac KC.
  - Females in heat cannot attend daycare during this period
  - Males that constantly mark are not suitable for the daycare environment

## What is a Fetch 'n' Fun First Assessment Day?

To ensure the enjoyment and safety of all dogs, each applicant will undergo a first day assessment. This normal daycare day is a full assessment day or half day and will give us a chance to meet your dog and learn their unique personality and individual needs to determine if the indoor doggy day care environment is right for them, as their wellbeing is our top priority. During the day we will interact with and observe your dog, we will present and set up specific, controlled situations to enable our trained staff to determine suitability to the daycare environment.

The cost for the assessment is equivalent to a half day or a full day casual daycare fee, upon pick up staff will discuss your dog's suitability for our centre and if appropriate, will set up your required scheduled days. If your dog is not comfortable or suitable, our team will discuss some great options to get them ready to play and socialise or some other recommendations for more suitable daycares.

Please note that at Fetch n Fun we take doggy behaviour very seriously, if at any point we see a change in your pooch's demeanor, we may consider placing your dog into a behaviour plan or continual assessment period where we will proactively work with you and your dog to assist and support you where we can. All dogs will be on re- assessment for 5 or so visits after their first day as we find energy and behaviour can change once your pup gains confidence and settles into the daycare environment.

## What will my dog do at Daycare?

We have a structured daily schedule for our daycare, which can change for special occasions

Sample Daily schedule

 7am – 9am	Morning Check-Ins and doggy catch ups, manners training & outdoor free play
 9am - 11am	Outdoor Play - time to play with friends, have some water play and bask in the sunshine in our large outdoor area
 11am – 12.30pm	Activity time - Structured games, enrichment activities and mental stimulation play
 12.30pm – 2pm	Chill, Relaxation, Cuddle and Nap Time (dogs always need time to turn off)
 2pm – 3pm	Group play – free play indoor and outdoor enrichment activities
 3pm – 4pm	Activity time – Afternoon mellow games & manners training
 4pm – 6pm	Pack play, manners training and Pick-up's

## How much does daycare cost?

Doggy daycare starts from only \$37 per day for up to 11 hours if your dog attends 5 days. Regular bookings will reduce daycare costs, with the average price being around \$56 per day. Permanent half-days are available for only \$35.

Even though we know it is not always possible with our ever-changing schedules, Fetch 'n' Fun recommends dogs attend at least 1 day per week and if possible, comes on the same day each week. This will allow your dog to develop a routine and build a rapport with both staff and 'fur-ends', as well as form relationships, creating a dynamic that closely mirrors nature and the 'pack' concept.

For more information about daycare, wellness services, grooming and all the extra services we have to offer, please visit our website at [www.fetchnfun.com.au](http://www.fetchnfun.com.au).

**Contact us now to secure your spot! Phone: 0430 353 209 or at [info@fetchnfun.com.au](mailto:info@fetchnfun.com.au)**