



## INFORMATION SHEET

### What is Fetch 'n' Fun Wellness and Daycare?

Fetch 'n' Fun Wellness and Daycare centre is the Gold Coast's premier dog activity, daycare, behavior training and wellness centre. Our large indoor facility has been designed to provide a safe, stimulating sanctuary for dogs of all shapes and sizes.

We have raised the standard of doggy daycare by bringing an unprecedented combination of services and professionalism to the area, making it a one stop shop for Gold Coast dog owners.

Our job is to "unleash happiness" in your doggy every day! We will keep them happy, keep them healthy and keep them safe, as well as supporting you to be the best pet parent you can be. All dogs need mental stimulation and the physical benefits of exercise as well as the emotional balance, often achieved through the reassurance of human attention and interactions.

At our unique Ashmore facility, we emphasize a positive 'holistic' approach to daycare and wellness services. We have built a fully supervised enriching environment creating a fun and educational place for dogs to learn, grow and reach their full potential by meeting their emotional, psychological, physical and social needs through positive training, intentional interactions and social opportunities.

#### Our services include:

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|  Doggy Daycare              |  Massage Therapy    |  Red Light Therapy    |
|  Dog Nutrition              |  Puppy School       |  Canine Acupuncture   |
|  Excursion Days             |  Behaviour Training |  Puppy Checks         |
|  Play 'n' Stay Holiday Care |  Guest Clinics      |  Workshops & Seminars |

### Where are we located and what are our opening hours?

Our wonderful Wellness and Daycare facility is located at: **Unit 1, 26 Expo Court, Ashmore**

**Opening Hours are:** 7am - 6pm Monday - Friday

Play 'n' Stay Holiday Care is available all year round.

## Purpose of Doggy Daycare:

-  **Socialisation**: Dogs are naturally social. They are pack animals and often do better when in a group setting. However sometimes dogs will lose the ability to interact positively with other dogs if they are not given the opportunity to do so.
-  **Exercise, Exercise, Exercise**: Dogs NEED lots of exercise, usually much more than we can provide given our busy and sometimes restricted daily lifestyles. At daycare they are given the opportunity to run, jump and play, like a dog should!!
-  **Eliminate destructive behaviors**: When given the opportunity to release pent up energy and stress by running, jumping, playing and interacting with other people and dogs, they are less likely to have the time, energy or inclination to exhibit destructive behaviors.
-  **Build confidence & reduce separation anxiety**: Separation anxiety is often a lack of confidence. Interacting with other dogs and people in a loving environment full of positive reinforcement can help dogs understand their 'purpose'.
-  **Pet Parent Peace of Mind**: You can enjoy your day and fulfill your obligations knowing that your dog is in a positive, loving environment having fun rather than sitting home alone. You may even want to trade place with them!

## What makes a good candidate for the Fetch 'n' Fun daycare setting?

-  Dogs must be 11 weeks of age or older and have the required vaccinations.
-  The dog must be non-aggressive towards humans and other dogs and cannot be protective of toys or water bowls and must pass our pre-enrollment first day assessment.
-  The dog must not have harmed or shown any aggressive or threatening behavior towards any person or any other dogs.
-  The dog must be in good health:
  - No illness within the last 30 days
  - Free from internal and external parasites
  - No stitches or bandages
  - Current on immunizations - Distemper virus C3, Bortabella C5, Kennel Cough – Nobivac KC.
  - Preference is for all dogs 7 months and older to be de-sexed. Exceptions can be made if dog exhibits no aggressive or anti-social behavior and must be neutral towards other dogs
  - Females in heat cannot attend daycare during this period
  - Males that constantly mark are not suitable for the daycare environment

## What is a Fetch 'n' Fun First Assessment Day?

To ensure the enjoyment and safety of all dogs, each applicant will undergo a first day assessment. This full assessment day or half day will give us a chance to meet your dog and learn their unique personality and individual needs and determine if doggy day care is right for them, as their wellbeing is our top priority. During the evaluation we will interact with and observe your dog over a morning, afternoon or full daycare day and we will present and set up specific, controlled situations.

The first day assessment cost will be equivalent to a full day or half day daycare fee, and staff will discuss your dog's suitability for our centre and if appropriate, will set up your required scheduled days. If your dog is not comfortable or suitable, our team will discuss some great training options to get them ready to play and socialise at Fetch 'n' Fun Wellness & Daycare.

## What will my dog do at Daycare?

We have a structured daily schedule for our daycare, which can change for special occasions and events eg. birthday parties, Halloween and movie days.

### Sample Daily schedule

 7am - 11am	Morning Check-Ins and friendly doggy catch ups - free supervised play
 11am - 1pm	Supervised Activity time - structured games and mental stimulation play
 1pm - 3:00pm	Relaxation and Nap Time - so your doggy does not get over stimulated
 3pm - 6pm	Supervised group play, manners training and Pick-ups

## How much does daycare cost?

Doggy daycare starts from only \$29 per day for up to 11 hours if your dog attends 5 days. Regular bookings will reduce daycare costs, with the average price being around \$37 per day. Half-days are available for only \$22.

Even though we know it is not always possible with our ever-changing schedules, Fetch 'n' Fun recommends dogs attend at least 1 day per week and if possible, comes on the same day each week. This will allow your dog to develop a routine and build a rapport with both staff and 'fur-ends', as well as form relationships, creating a dynamic that closely mirrors nature and the 'pack' concept.

Please refer to our Daycare Fee Schedule for more detailed fee information. Extras such as specialised training, wellness services and excursions days are also available, and information can be found on our website at [www.fetchnfun.com.au](http://www.fetchnfun.com.au).

**Contact us now to secure your spot!**

Phone: 07 5532 8662 or at [info@fetchnfun.com.au](mailto:info@fetchnfun.com.au)